

**Welcome to Mama's Inn Boutique!**

**Our guests' health and safety during these difficult times is our main priority and we take every step to ensure all of us stay as safe as possible.**

**Please, take a moment to read the information below about some changes we have introduced to make you feel confident while staying with us.**

**We continuously monitor our government policies for hotels regarding COVID-19 and do our best to follow all recommendations and the guidelines of our local health authorities to reduce exposure to and transmission of the virus.**

**The information below will reflect any changes in government advise and will be amended when necessary.**

**At Mama's Inn Boutique hygiene and cleanliness has always been a priority but due to the outbreak of COVID-19 we have set-up a few new routines and procedures.**

- We have increased our focus on hand and respiratory hygiene and adopted stricter hand hygiene policies during cleaning and preparing food.**
- We encourage our guests to frequently wash their hands with soap and warm water and we have installed hand sanitizing dispensers on each floor.**
- We regularly and thoroughly clean and disinfect all exposed surfaces such as door handles, card terminals and light switches with anti-bacterial liquids. All rooms and communal areas are cleaned and disinfected to highest standards with the best recommended cleaning products.**
- We inform all our guests during check-in of our enhanced hygiene routines and remind them of the health and safety precautions they must take to protect themselves and others from COVID-19.**
- Daily room housekeeping for guests staying less than three night will not be provided. If you need some assistance in that respect, please,**

**let us know. Linen will only be changed after third night, unless requested.**

- **Cash transactions are discouraged but allowed and plastic bags will be provided to avoid physical contact.**
- **Room keys are sanitized after each stay and will be handed to guests in plastic bags.**
- **We had to remove some of the items from the rooms. These include our welcome booklets, dressing gowns and slippers and extra rolls of toilet paper. These items can be provided on request only. The TV remote controls are sanitized and placed in disposable plastic bags.**
- **Unfortunately, we will not allow guests with visible symptoms of illness (persistent cough and/or other signs) to stay at our hotel to avoid a spread of infection to others. Please, report to us if you feel unwell during your stay and self-isolate immediately.**
- **To reduce the use of public areas we have temporarily closed the public toilet on the ground floor.**
- **Unfortunately, we also have temporarily removed luggage storage from the list of our services in order to avoid possible contamination.**
- **Our bar occupancy is reduced to four people at a time. You are welcome to take drinks to your room.**
- **Breakfast time must be booked in advance to ensure an arrangement of appropriate distancing. Take-away breakfast is encouraged.**
- **To provide us with sufficient time for extra cleaning and disinfecting the rooms after you leave we ask you to, please, strictly adhere to 11am check-out time.**
- **All important information and breakfast menu are available on the board in the lobby.**

**Thank you for your understanding, support and cooperation.**